



# Destination Snow

Western Canada's largest Skiing & Boarding Tour Operator

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## **Parent Information – Grad Ski/Board Trip 2010**

For more than 10 years Destination Snow has been providing high school, college students and adult groups in Western Canada with fun, exciting ski/board packages at affordable pricing. We work with over 8000 skiers and boarders annually and have experience with groups of 2000+.

### **ACCREDITATION**

Destination Snow is a member of BPCPA (Business Practices & Consumer Protection Authority of BC) and registered as a "Seller of Travel" in Washington State.

### **SAFETY**

As these are not school sanctioned trips, Destination Snow works hard to satisfy the safety concerns of parents while providing the students with a fun, high quality trip experience.

#### •Destination Snow Guides

The students are accompanied by Destination Snow's trained and experienced guides; our ratio is approximately 1 guide to 25 students. The DS guides look after all of the details of the trip and they are uniformed so they are easy to identify on the mountains. Our guides accompany our groups to and from their destination, assist with arrivals and departures, and attend all events and activities during the tour. The guides help monitor student behavior on the bus, in the common areas of the hotel and at the Saturday night social function.

#### •Hired Security Staff

We do ensure there is extra security at the hotel(s) and at the Saturday evening event.

#### •Safe Transportation

We hire only use the largest and most reputable bus companies that have licensed coaches. All our bus suppliers have the largest and best quality fleet of 56 passenger coaches. Our buses are dry; we don't allow drinking on any of our buses (even with the adult groups).

#### •Safe Saturday Night Event

We have booked a local Kelowna nightclub for the Saturday night event. We have reserved the entire nightclub for a special "grad only" evening of dancing and fun. The general public will not be allowed into the club and only non-alcoholic beverages will be available for purchase. The students will be bused to and from the nightclub and there will be a mandatory bag check and coat check at the front door. There will be extra security at the club and our Destination Snow guides will be on-site as well.

### **CONVENIENCE & RELIABILITY**

Destination Snow takes care of all aspects of organizing the trip to make it easy for the traveler. We provide the transportation, hotel, lift tickets etc. Our well trained, professional staff are on site during the trip ensuring everything runs smoothly. The excellent relationships we have built with our suppliers coupled with our outstanding reputation in the industry allows us to provide quality hotels and services at very affordable pricing.

We look forward to providing your child with a positive and memorable grad trip!

Have Questions? Need more information? Please contact Destination Snow at 604-532-1088 or email us at [gradtrip@destinationsnow.com](mailto:gradtrip@destinationsnow.com). Please visit our website at [www.destinationsnow.com](http://www.destinationsnow.com)



# Trip Information & Consent Form

Please submit a signed copy of the following pages to your school ski trip organizer:

- Trip Information & Consent Form and
- Participant Agreement, Release and Acknowledgement of Risk"

**School/Group:** \_\_\_\_\_ **Student Name:** \_\_\_\_\_

**Trip Date:** \_\_\_\_\_ **Mountain:** Big White **Early Bird Price:** \$359+gst per person (4 per room)

## Package Includes:

- 2 night's accommodation in Kelowna
- 2 days of skiing/boarding at Big White Resort
- Continental breakfast each morning
- Prizes and giveaways on the bus
- Destination Snow Guides that will look after all the details for the weekend and ensure your trip runs smoothly.
- Transportation to/from Kelowna on a deluxe coach bus
- Transportation to/from Big White each day
- Private Saturday night party in Kelowna

## DESTINATION SNOW TERMS, CONDITIONS & POLICIES:

**REFUND POLICY:** All deposits are **non refundable**. If you cancel 30 or more days prior to your departure date, you can transfer your deposit to a new person or receive a full refund less your deposit amount. **Within 29 days departure, no refunds will be given.**

**UNUSED TOUR SERVICES:** No refunds or exchanges are made for unused tour services.

**METHOD OF PAYMENT:** Destination Snow accepts Visa and MasterCard and on-line interact.

**CREDIT CARDS:** The trip participant's, parent's or guardian's written or verbal authorization of the use of their credit card indicates compliance with the policies outlined on this contract and confirms their reservation whether or not they have actually signed the appropriate draft. All credit card payments will be processed in Canadian funds.

**INCIDENTAL CHARGES:** Trip participants are responsible for all incidental hotel charges.

**DAMAGE POLICY:** Individuals will be held responsible for any damage to premises or equipment while on the trip. All damage will be assessed, billed and require payment prior to completion of trip. Failure to pay will result in immediate termination of trip for participants responsible for the damage. Participants terminated from the trip will need to find alternate transportation home (at their own expense). They will also need to arrange pick up of their luggage from the Destination Snow office in Langley, BC.

**INJURIES:** The Destination Snow guide(s) must be notified of all injuries. If required, the guide(s) will assist the ski patrol and or emergency personnel. If the injury requires hospitalization, an ambulance will be called to transport to a local hospital. If possible, the guide(s) will arrange to have the coach pick up from the hospital on the way home. If a longer stay is required at the hospital, they will generally ask to have a friend stay behind with the injured person. The guide(s) will assist to arrange hotel accommodation and transport home (if required). However, the individual is responsible for all expenses that may be incurred due to the injury.

**LIABILITY:** The trip participants acknowledge that Destination Snow (DS) acts as an intermediary and agent of various suppliers. DS agrees to use its best efforts to ensure that all arrangements contracted for are provided by its suppliers. DS shall not be liable for any delay, inconvenience, loss of employment, upset, disappointment, distress or frustration, whether physical or mental, damage, loss, claim, cost or expense arising out of personal injury, accident or death, loss, damage or delay of baggage or other property, or otherwise, resulting from:

- 1) The act, omission or negligence of DS or its suppliers, affiliates agents, employees or any other person;
- 2) Acts of god, sickness, theft, labor disputes, mechanical breakdown, government actions, weather, or any other cause beyond the direct control of DS or its suppliers.

**AGE OF MAJORITY:** This Big White trip is neither school sanctioned nor chaperoned. Participants under the age of 19 must have permission from a parent or guardian. Legal age to consume alcohol in BC is 19. Therefore, there will be no consumption of alcohol tolerated on the bus or in front of DS employees by participants under the age of majority (19).

**RIGHT TO REFUSE:** Destination Snow reserves the right, upon reasonable grounds, to refuse any passenger any part of the tour service.

**WAIVER FORM:** All trip participants (including parent or guardian if participant is under the age of 19) must sign a participant agreement, release and acknowledgement of risk (waiver) before departure in order to participate.

**Signature of Parent or Guardian:** \_\_\_\_\_

**\*\* By signing this I am agreeing to the above terms, conditions and policies**

## PARTICIPANT AGREEMENT, RELEASE AND ACKNOWLEDGEMENT OF RISK

In consideration of the services of C & C Destination Tours Inc. and Destination Snow, their agents, owners, officers, volunteers, participants, employees, and all other persons or entities acting in and capacity on their behalf (hereinafter collectively referred to as "DT"). I hereby agree to release indemnify, and discharge DT, on behalf of myself, my children, my parents, my heirs, assigns, personal representative and estate as follows:

- 1) I acknowledge that my participation in outdoor adventure based activities such as gulf island tours, summer mountain tours and alpine skiing tours entails known and unanticipated risks which could result in physical or emotional injury, paralysis, death, or damage to myself, to property, or to third parties. I understand that such risks simply cannot be eliminated without jeopardizing the essential qualities of the activity. Furthermore, DT staff have difficult jobs to perform. They seek safety, but they are not infallible. They might be unaware of a participant's fitness or abilities. They might misjudge the weather, the elements, or the terrain. They might give inadequate warnings or instructions, and the equipment being used might malfunction.
- 2) I expressly agree and promise to accept and assume all of the risks existing in this activity. My participation in this activity is purely voluntary, and I elect to participate in spite of the risks.
- 3) I have read and agree with Destination Snow's terms, conditions and policies as outlined on page two titled " Trip Information and Consent Forms.
- 4) I hereby voluntarily release, forever discharge, and agree to indemnify and hold harmless DT from any and all claims, demands, or causes of action, which are in any way connected with my participation in this activity or my use of DT's equipment or facilities, including any such claims which allege negligent acts or omissions of DT.
- 5) Should DT or anyone acting on their behalf, be required to incur lawyer's fees and costs to enforce this agreement, I agree to indemnify and hold them harmless for all such fees and costs.
- 6) I certify that I have adequate insurance to cover any injury or damage I may cause or suffer while participating, or else I agree to bear the costs of such injury or damage myself. I further certify that I have no medical or physical conditions which could interfere with my safety in this activity, or else I am willing to assume – and bear the costs of – all risks that may be created, directly or indirectly, by any such condition.
- 7) In the event that I file a lawsuit against DT, I agree to do so solely in the province of British Columbia, and I further agree that the substantive law of that province shall apply in that action without regard to the conflict of law rules of that province. I agree that if any portion of this agreement is found to be void or unenforceable, the remaining portions shall remain in full force and effect.

**By signing this document, I acknowledge that if anyone is hurt or property is damaged during my participation in this activity, I may be found by a court of law to have waived my right to maintain a lawsuit against DT on the basis of any claim from which I have released them herein. Furthermore, I acknowledge that I am responsible for any damage resulting from my actions during my participation in this activity. I have had sufficient opportunity to read the Destination Snow terms, conditions and policies, and participant agreement, release and acknowledgement of risk. I have read and understood the entire document, and I agree to be bound by its terms.**

Signature of Participant: \_\_\_\_\_ Print Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Phone: \_\_\_\_\_ Date: \_\_\_\_\_

## PARENT'S OR GUARDIAN'S ADDITIONAL INDEMNIFICATION (Must be completed for participants under the age of 19)

In consideration of \_\_\_\_\_ (print minor's name) ("Minor") being permitted by DT to participate in its activities and to use its equipment and facilities, I further agree to indemnify and hold harmless DT from any and all claims which are brought by, or on behalf of Minor, and which are in any way connected with such use or participation by Minor.

Signature of Parent or Guardian: \_\_\_\_\_

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

C & C Destination Tours Inc. # 206 – 20621 Logan Ave., Langley, B.C., Canada V3A 7R3 Ph. (604) 532-1088